

## **TEACHER / GROUP LEADER INFORMATION PACK**

### **YMCA CAMP NORTH PINE**

**October 2016**



## Welcome & Thank You

The staff at YMCA Camping would like to thank you for choosing Camp North Pine as the provider of your next school/group camp.

We appreciate the work involved with organising camps and hope that this pack will assist you in this process. Furthermore, through careful planning and preparation we can ensure that your program will run smoothly and safely, that the aims and objectives of the program are met, and that all involved have an enjoyable and rewarding experience.

This 'Teacher/Group Leader Information Pack' includes information relevant for Teachers/Group Leaders. Additional documents that you will require include:

- Camp Medical and Dietary Requirements Form
- What to Bring to Camp
- Parent/Guardian Template Letter
- Duties List/Roster

Please note that not all sections of this pack will be relevant to all camp guests. Please ignore any sections/information that is not relevant (ie. non-program camps).

If you have any questions please do not hesitate to contact the Camp North Pine office on 07 3882 1436. We look forward to providing yourself and your group an experience they will never forget.

Kind Regards



Graeme Ferguson  
**Camp Manager**  
**Camp Warrawee | North Pine | Bundalong**

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## 1.0 Camp Planning-Communication Timeline

Timeline	School/Group Task	YMCA Camping Task
<b>Camp Booking Enquiry</b>  <b>ASAP</b>	<input type="checkbox"/> Submit Camp Booking Enquiry Form and complete desired outcomes on YMCA Learning Framework.	Send Proposal email including: <ul style="list-style-type: none"> <li>* Camp Quote and Hire Agreement</li> <li>* Deposit Invoice</li> <li>* Benevolence Assistance Application Form and Letter (Schools Only)</li> <li>* Camp Information Pack</li> </ul>
<b>Camp Confirmation</b>  <b>28 Days</b>	<input type="checkbox"/> Return signed copy of Camp Quote and Hire Agreement.  <input type="checkbox"/> Pay Camp Deposit within <b>28 days</b> of receipt of Proposal Email.  <input type="checkbox"/> Return Benevolence Assistance Application Form (as required).	Upon receipt of Deposit: <ul style="list-style-type: none"> <li>* Send Booking Confirmation email with links to Activity Risk Assessments.</li> <li>* Send Teacher/Group Leader Information Pack and links to additional resources.</li> <li>* Develop Program based on desired Learning Outcomes. Send to client for confirmation.</li> </ul>
<b>Camp Logistics</b>  <b>10 Weeks Prior</b>	Confirm Camp Logistics including: <ul style="list-style-type: none"> <li><input type="checkbox"/> Confirm Program (activities, timings).</li> <li><input type="checkbox"/> Confirm if any additional facilities or equipment are required.</li> </ul>	<ul style="list-style-type: none"> <li>* Phone Teacher/Group Leader to lock-in program requirements (# of groups, # of activities and confirm timings).</li> <li>* Confirm and roster YMCA activity instructors.</li> <li>* Note if any additional facilities or equipment are required.</li> </ul>
<b>Pre-camp Confirmation</b>  <b>4 Weeks Prior</b>	<ul style="list-style-type: none"> <li><input type="checkbox"/> Confirm number of students/camp participants (including teachers/supervising adults)</li> <li><input type="checkbox"/> Confirm arrival, departure and meal times.</li> <li><input type="checkbox"/> Return Medical &amp; Dietary Requirements Form.</li> <li><input type="checkbox"/> Return Pre-camp Confirmation Form.</li> </ul>	<ul style="list-style-type: none"> <li>* Send pre-camp reminder email and forms to Teacher/Group Leader (6 weeks prior)</li> <li>* Upon receipt of Pre-camp Confirmation Form and Camp Medical and Dietary Requirements Form:</li> <li>* Send pre-camp confirmation email including Cabin Allocations and Group Induction Handbook.</li> <li>* Confirm Catering and Cleaning staff rosters.</li> </ul>
<b>Camp Arrival</b>  <b>Day 1</b>	<input type="checkbox"/> Arrive at Camp North Pine.	<ul style="list-style-type: none"> <li>* Activity instructor to meet group and conduct games (as appropriate).</li> <li>* Guest Services Coordinator/Camp Manager to meet Teacher/Group Leader and conduct Site Induction and Site Tour.</li> <li>* Provide group with Group Induction Handbook (emergency procedures, emergency contacts etc).</li> </ul>

<b>Camp Departure</b>  <b>Last Day</b>	<input type="checkbox"/> Ensure cabins and common areas are clean and tidy.	* Activity instructor to facilitate departure and assist Teachers/Group Leader (as required).  * Guest Services Coordinator/Camp Manager to meet with Teachers/Group Leader to complete survey and seek feedback.
<b>Post Camp</b>  <b>Within 14 Days</b>	<input type="checkbox"/> Pay final invoice within 7 days. <input type="checkbox"/> Complete camp survey. <input type="checkbox"/> Re-book within 28 days to secure same camp dates for following year.	* Send final invoice and link to camp survey form.

## 2.0 Planning Notes/Suggestions:

- To coincide with YMCA Camping deadlines we suggest Teachers/Group Leaders set students/camp participants deadlines **at least 1 week prior** to when information is required by YMCA Camping.
- We suggest camp organisers charge a non-refundable 50% deposit to secure attendance. In order to provide sufficient time to secure the services of quality Outdoor Education Instructors we would like to confirm your program at least **10 weeks** prior to camp. YMCA Camping require final numbers **4 weeks** prior to camp. If camp attendee numbers drop after confirming camp numbers schools/groups may be charged for Outdoor Education Instructors if already rostered.
- We understand it can be difficult coordinating camps and chasing consent forms etc. If you require more time or are having difficulties please let us know.

## 3.0 Teacher/Group Leader Responsibilities

### General Responsibilities

- **Pre-camp organisation** as outlined in the 'Camp Planning – Communication Timeline'.
- **Program development** in conjunction with campsite management.
- **Health checks** of campers prior to departing school (children showing symptoms of illness or recently experiencing gastroenteritis **MUST** not attend camp).
- **Adequate supervision of campers at all times.** This includes:
  - provision of adequately trained staff to run any non YMCA led activities.
  - free time and shower time supervision.
  - lights out supervision and a 'first point of contact' teacher for after hours.
- **Delegation and supervision** of groups for meal duties.
- Provision of time upon arrival for **Camper Briefing**—organising Teacher/Group Leader must ensure that this information is passed on to any late arrivals or day visitors.
- **First Aid** responsibilities:
  - provision of qualified personnel, plus adequate First Aid supplies.

- informing Camp Management of any incidents and completing Incident Reports (supplied by YMCA Camping).
- informing Camp Management of any illness or sickness and using Incident Clean-up Kit if required to clean vomit or faecal incidents.
- Organise and administer all **medications**.
- Ensuring that all **equipment** borrowed is returned in good order.
- Ensuring that students are ready and arrive to **meals on time**.
- Ensuring that students remain within **camp boundaries** and specified areas.
- Ensuring appropriate student **behaviour** at all times.
- Liaising with campsite staff regarding any **changes** to the program.
- Provision of adequate **transport** in case of an **emergency**.

## **Activity Responsibilities**

- Attaining information from parents (or next of kin) and participants of any medical conditions that may **impair** a participants or groups ability to **participate safely** in an activity.
- Advising the activity instructor of any relevant **medical conditions** prior to the activity commencing.
- Ensuring participants **adhere to all safety instructions** and directions given by the instructor.
- General **supervision** and **monitoring of behavior** during the activity session.
- **Technical support** e.g. helping participants fit their harness and helmet.

## **4.0 Arrival and Departure Procedures**

### **Upon Arrival**

- Camp participants will be met as they get off the bus, welcomed to camp and given some basic, preliminary instructions i.e. what to do with their bags (if time permits activity instructors will conduct some quick group games).
- Bags will be unloaded and placed in a designated area.
- Teachers/Group Leaders will be introduced to camp staff and given a safety briefing and brief tour of common areas and assigned accommodation.
- Camp Participants will be introduced to camp staff and given a safety briefing. It is essential that all are present and paying attention.
- Depending upon your arrival time, your program and the movements of groups departing, the following may also occur
  - Camp participants will have time for morning tea/afternoon tea.
  - Camp participants will move into accommodation.
  - Camp participants will be broken up into their activity groups.
  - Camp participants will go on an orientation walk.
  - Commencement of activity program.

### **Upon Departure**

- Prior to the commencement of the final day's first activities, rooms must be vacated so as they can be cleaned for incoming groups. This is to be no later than **8.30am** unless otherwise arranged in advance with the Camp Management.



- A report on the condition of each cabin and associated facilities is completed before and after each group. Any damage will be invoiced to the group.
- Camp participant's bags are to be placed in a designated, weather proof and accessible area.
- Continuance of program until departure.

## **Post Camp**

- Please complete the camp evaluation emailed post camp (if not completed while at camp). This is the best way for us to improve our service and better meet your needs.

## **5.0 Dining Room Guidelines**

- Morning Tea, Lunch and Afternoon Tea are normally eaten outside (weather permitting). If sharing the camp with another group please check the meal times/area on your program.
- Campers are encouraged to use their own water bottles at Morning Tea, Lunch and Afternoon Tea. Refill containers with cold water will be provided. Cordial is available upon request.
- If multiple groups are staying at camp meal times are generally staggered. Should you take longer to eat your meals it is possible set up your tables to one side of the dining room. The other group can then set up the other side, and commence their meal, even if you have not finished your meal.
- Servers only need to be in position a couple of minutes before your nominated meal time.
- Groups are responsible for setting up and packing away tables and chairs. If multiple groups onsite please liaise with other group leaders before packing up to save unnecessary work.
- The kitchen staff will explain the wash up process, normally five helpers and a supervisor will be sufficient for wash up duty.

## **6.0 Food Handling Guidelines**

- Our kitchen and activity staff are happy to help you at all meal times. It is advisable to nominate one Teacher/Group Leader to liaise with them.
- Please ensure servers observe food handling regulations – long hair tied back, closed in shoes, wash their hands just prior to serving the food and wear disposable gloves. Servers must be screened prior and anyone showing symptoms of illness (ie runny nose, upset stomach) must not serve food.
- A hand sanitiser solution is available for the use of all campers. The dispensers are located at the entrance to the Dining Hall and Accommodation.
- Due to food handling regulations food can only be left out for a limited time. Please ensure all your group are served within **30 minutes** of your nominated meal time (as per your program).
- It is advisable to nominate one Teacher/Group Leader to oversee the serving portions at every meal.
- Ensure everyone has been served a meal before offering second helpings.
- Meal portions – food is ordered according to your final numbers sent to Camp Management prior to camp.

## 7.0 General Camp Guidelines

Arrival Times	Monday to Friday: generally arrival time is 10.00am. Weekend Camps: Friday at 4.00pm.
Departure Times	Monday to Friday campers will be required to check out of their rooms/ cabins prior to 8.30am on the day of departure. Bags will be allocated a storage area on site. Groups undertaking water activities on the final day will be allocated ablutions by Camp Management on the day.
Areas Off Limits	<ul style="list-style-type: none"> <li>▪ The loading dock/ delivery area behind the kitchen and in front of the office.</li> <li>▪ All outdoor sheds in the above vicinity including the workshops and equipment storage areas.</li> <li>▪ Any accommodation not allocated to your group.</li> <li>▪ Swimming areas, ropes course or distant areas unless a Teacher/Group Leader or Instructor is in attendance.</li> <li>▪ Kitchen, unless asked to do so and then enclosed footwear is required.</li> <li>▪ Use of the camp machinery and vehicles is strictly prohibited.</li> <li>▪ Use of hazardous materials is strictly prohibited.</li> </ul>
Prohibited Items	Bicycles, mini-scooters, pets/animals, skateboards/blades/roller-skates, firearms, fireworks, prohibited substances, offensive items, and unauthorised visitors. Use of mosquito coils within buildings is also prohibited as a fire safety requirement.
Damages/ Breakages	The Group Coordinator must report any facility problems or breakage to Camp Management immediately. Groups will be responsible for the cost of malicious acts and vandalism causing any loss, breakage of, or damage to equipment and or facilities. The cost of which will be added to your end of camp invoice.
Cleaning	While in Camp the group is responsible for the general cleanliness of their nominated section. Accommodation must be maintained in a clean and tidy state and garbage disposed of in the bins provided. Groups who do not leave their accommodation clean and tidy may be charged for the cost of additional cleaning.
Food & Drinks	Food and drinks (other than water) are not permitted within any of the accommodation or recreation halls of the camp. Any food not provided by the Camp must be served and consumed offsite.
Footwear	Footwear with enclosed toe and heel is to be worn at all times, both on land and whilst in the water.
Disorderly Behaviour	Guests are expected to respect the site, staff and equipment of all people while on site. The Group Coordinator is responsible for the behaviour and actions of all persons participating in activities being conducted at the Camp. Camp Management may refuse to admit any person who in their opinion, is inappropriately dressed or who is affected by drugs or alcohol. They may also eject from Camp any person who is behaving in a disorderly, disruptive or dangerous manner. Failure to comply may result in your group being asked to leave immediately with no refund.
Gambling	Gambling is not permitted on the premises.
Smoking/ Consumption of Alcohol	Smoking is not permitted within the Camp (including all buildings and grounds) except at the front gate. Alcohol may not be consumed in any areas of the camp (including all buildings and grounds).
First-Aid	All groups are responsible for the provision of first aid and for the wellbeing of persons under their control and must bring their own first aid kit. For any injury sustained within the Camp, an Incident Report Form must be completed and returned to Camp Management at the end of camp.
Parking	Cars are to be parked in the car park and not beside buildings. Grassed areas are not to be driven over especially when wet. The speed limit must be adhered to at all times.
Noise	Our camp is in a residential area. Noise is to be kept to a minimum before 7.00am and after 10.00pm
Pool	Swimming is allowed whilst taking part in YMCA activities. Outside of these structured activities swimming is not permitted without supervision by a competent adult (18 years plus) holding current First Aid and CPR qualifications. Use of the pool (at Camp Warrawee) is prohibited between the hours of 5.30pm and 6.00am. The pool is locked when not in use, therefore pre-arranged access by key during office hours is required for use of the pool.



## **8.0 Camp Duties & Rosters**

Everyone should contribute to the successful functioning of camp. It is advisable that Teachers/Group Leaders develop a Duty Roster with clear delegation of tasks to camp participants and supervising adults. Suggested duties for each meal include:

### **Set-up Team**

Set-up tables and chairs for meals and return at the completion of the meal (if required). Soapy water and cleaning cloths will also be provided so tables can be wiped down before meals.

### **Server**

Teachers/Group Leaders must check with kitchen staff prior to each meal for the number of servers required. For safety when in the kitchen area all servers **must have closed-in footwear and long hair tied back.**

### **Clean-up Crew**

The clean-up crew sweep the hall, wipe the tables and chairs down after each meal. All rubbish needs to be put into the bins provided in the eating areas.

### **Other Duties:**

### **Accommodation**

All accommodation and common areas should be kept clean and tidy at all times. Brooms and dustpans are provided at each accommodation cabin and in common areas.

### **End of Camp**

At the end of camp Teachers/Group Leaders must ensure that all camp participants have packed all of their belongings and all borrowed equipment is returned to Camp Management. All accommodation and common areas used by the group should be cleaned. If you have moved furniture please return to where you found it.

A Camp Duty Roster template will be provided.

## 9.0 Medical & Dietary Requirements Form

A **Camp Medical and Dietary Requirements Form** is required **four (4) weeks** prior to the commencement date of your camp. This is a summarised list any medical and/or dietary issues. Whilst it is the responsibility of each group for the provision of their own first aid, it is important that our Outdoor Recreation Instructors have prior knowledge of medical issues that may impact on safe participation in activities. It is also important that our Catering Staff are aware of any dietary requirements.

A Medical and Dietary Requirements Form template will be provided.

### Additional Information For Dietary Requirements:

Vegetarians	<ul style="list-style-type: none"><li>▪ We have vegetarian alternatives for all meals.</li></ul>
Gluten Free	<ul style="list-style-type: none"><li>▪ We have gluten free alternatives for main meals only.</li><li>▪ Campers <b>may</b> bring own bread and snacks.</li><li>▪ We supply fruit as a Gluten Free alternative at Morning and Afternoon Tea.</li></ul>
Dairy Free	<ul style="list-style-type: none"><li>▪ Soy milk is available.</li><li>▪ Campers <b>may</b> bring own bread and snacks.</li><li>▪ We supply fruit as a Dairy Free alternative at Morning and Afternoon Tea.</li></ul>
Other	<ul style="list-style-type: none"><li>▪ For other dietary requirements please make campers aware that they <b>may</b> supply their own substitutes if our menu is not suitable for their dietary needs</li></ul>

## 10.0 Accommodation

- All accommodation is bunk style, and cabins are all different styles and configurations.
- Accommodation Cabins will be allocated to your group on receipt of your final numbers, and according to gender break-up. You will be emailed a **Camp Final Information** form which will state the cabins that have been allocated to your group. You will also receive a **Cabin Allocation Form** which will indicate the number of beds and the number of rooms within your cabins, so you can assign students to their rooms.
- All cabins have power, however lights are on a timer. Lights will switch on at approximately 5.00pm and turn off at approximately 9.00am.
- Smoke detectors are fitted to all sleeping areas for your safety.

## **11.0 Risk Management**

Risk Assessments for each activity offered at YMCA Camping are available for download via our website [www.ymcacamping.com.au/campplanner](http://www.ymcacamping.com.au/campplanner). Please contact us if you require a specialised risk assessment.

## **12.0 Download Forms**

Our YMCA Camping website ([www.ymcacamping.com.au/campplanner](http://www.ymcacamping.com.au/campplanner)) has a heap of templates and resources to make planning your next school/group camp easier.

Simply click on the camp you are staying at and download the forms.

## **13.0 Safeguarding Children & Young People**

The YMCA has a range of policies and procedures to keep children and young people safe. Details of these policies are available at: [www.ymcabrisbane.org](http://www.ymcabrisbane.org) along with information on how you can report child safety concerns.